

Hi ENS team,

I wanted to send a long overdue note to say THANK YOU for all your help with setting up the Richmond Hill clinic for a really important Janssen tour. The level of expertise you've provided around the technology you had to offer (I.e. Cube, digital screens, remote control to change slides on screen), helping us set up the cube on site (remotely) and providing us with clear steps, being extremely responsive and tending to our urgent/time-sensitive requests, jumping in on conference calls despite the time difference (thanks Jeremiah for the 6am conference call!) and really providing our clients with great client service.

Thanks to you, the tour went extremely well and they're actually looking to do more tours later this year, which we will definitely involve you in! :)

Thanks again for your hard work on this and we look forward to working with you again in the near future.

Cheers!

Sabrina Farolan

Sr. Project Manager

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